

CODE OF CONDUCT ONE SHEETER



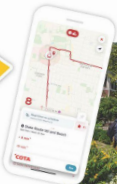


Take advantage of **unlimited** COTA access with your Student Success Card



Get Moving

- ✓ Download the **Transit app** or go to **COTA.com** to plan your trip
- ✓ Arrive at your stop **5 minutes early** and have your Student Success Card ready
- ✓ Check your vehicle headers
- ✓ **Quick Tip:** Make sure the Line number on your trip plan matches your vehicle!
- ✓ Board at the front of the vehicle
- ✓ **Scan your Student Success Card** on the validator
- ✓ Pay attention to stop announcements
- ✓ Pull the yellow cord before your destination to request a stop
- ✓ Exit through the rear door





Unlimited COTA and Columbus Metropolitan Library access is available to Columbus City Schools students **grades 9–12**







Enjoy the Ride

- ✓ **Be considerate.** We're all on this ride together, so don't run, yell or throw objects.
- ✓ **Don't distract your Operator.** Your Operator is a trained professional, so please let them work.
- ✓ **Turn down the volume.** Speak in low tones and wear headphones to not disrupt your fellow customers.
- ✓ **Keep it clean.** Please don't put your feet on the seat or leave trash behind.
- ✓ **No smoking, eating or drinking.** Any food or drink brought on board must be completely covered—no spills please!
- ✓ **No drugs or alcohol.** It's Ohio law, Period.




Learn more at **COTA.com/CCS**




Smile! All COTA vehicles are equipped with security cameras—inside and out—to keep our customers and Operators safe.

For a complete list of customer conduct rules, visit **COTA.com**.

COTA COLUMBUS CITY SCHOOLS

CCS Social Post & Digital Ads



Back to School Essentials



- ✓ Gel pens
- ✓ Notebooks
- ✓ **COTA Student Success Card**

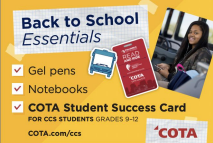
FOR CCS STUDENTS GRADES 9-12

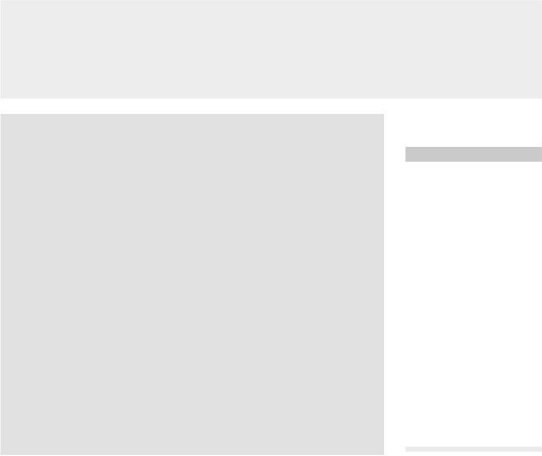
COTA.com/ccs




Social

Digital Ads







CCS LANDING PAGE

Header/Intro

COTA

RIDING COTA

SERVICES

COMMUNITY BUSINESS

INITIATIVES

ABOUT US

CONTACT

Sign In

COTA

Educational

Pass

COLUMBUS CITY SCHOOLS

READ AND RIDE

COLUMBUS METROPOLITAN LIBRARY

columbuslibrary.org

COTA

COTA.com/CCS

Educational Pass

A new program for Columbus City Schools students grades 9-12

COLUMBUS CITY SCHOOLS

COLUMBUS METROPOLITAN LIBRARY

COTA has teamed up with Columbus City Schools (CCS) and Columbus Metropolitan Library to develop the Educational Pass!

When the school year begins, CCS will issue a brand new [Student Success Card](#) to all CCS students in grades 9-12, granting them [unlimited access](#) to COTA transit and Columbus Metropolitan Libraries at no cost to their families.

STUDENTS CAN USE COTA TO GET TO:

✓

Class

✓

After-school activities

✓

Part-time jobs

✓

Internships

✓

Night and weekend events

✓

And more!

2

There is *no cost* to students!

CCS LANDING PAGE

Body/FAQ



RULES OF THE ROAD

CCS students are required to follow COTA's Code of Conduct. Some of those rules include:

- **Be considerate.** We're all on this ride together, so don't run, yell or throw objects.
- **Don't distract your Operator.** Your Operator is a trained professional, so please let them work.
- **Turn down the volume.** Speak in low tones and wear head phones to not disrupt your fellow customers.
- **Keep it clean.** Please don't put your feet on the seat or leave trash behind.
- **No smoking, eating or drinking.** Any food or drink brought on board must be completely covered—no spills please!
- **No drugs or alcohol.** It's Ohio law. Period.

[Click here](#) for a complete list of our Code of Conduct policies.

FREQUENTLY ASKED QUESTIONS

► WHY IS COTA PARTNERING WITH COLUMBUS CITY SCHOOLS?

► WILL STUDENTS BE TAKEN TO THE SCHOOL ENTRANCE LIKE A REGULAR SCHOOL BUS?

► DO THE PASSES ONLY WORK DURING THE HOURS BEFORE AND AFTER SCHOOL?

► HOW CAN STUDENTS FIND OUT WHEN THE NEXT TRANSIT VEHICLE IS ARRIVING?

► MY STUDENT RECEIVED THEIR STUDENT SUCCESS CARD. DO THEY NEED TO DO ANYTHING TO ACTIVATE THEIR COTA

► WHAT HAPPENS IF A STUDENT DOESN'T HAVE A STUDENT SUCCESS CARD?

► WHAT HAPPENS IF A STUDENT HAS THEIR STUDENT SUCCESS CARD BUT IT DOESN'T WORK ON THE VALIDATOR?

► HOW LONG ARE THE STUDENT SUCCESS CARDS VALID ON COTA TRANSIT VEHICLES?

► DO WE KNOW HOW MANY STUDENTS WE WILL SERVE?

► HOW DO WE ADDRESS ISSUES WITH STUDENTS?

► HOW DO WE ADDRESS ISSUES WITH STUDENTS?

CCS LANDING PAGE

Body/Footer

SERVICE CHANGES

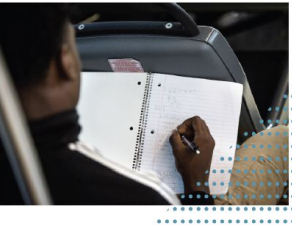
COTA makes adjustments to our service three times a year, on the first Mondays of January, May and September. This includes schedule adjustments to improve travel times, modify service, as well as construction-related route changes.

When CCS students return to class on August 24, students will use the May 2022 transit schedules. However, when students return to school after Labor Day, September 5, COTA will operate on September 2022 schedules. It is important to check the timetables after September 5 to learn of any changes in frequency.



Important changes to service beginning September 5, 2022

- All frequent lines (1, 2, 10 & CMAX) will have 30-minute frequency from 5-7 a.m. daily. After 7 a.m., these lines will have a 15-minute frequency.
- Lines 4, 31 and 102 will have 1-hour frequency 7 days a week.
- Line 6 will be discontinued along Cleveland Ave. Most customers will need to use CMAX, which is also located on Cleveland Avenue. Line 6 will be renamed "LINE 6 SULLIVANT" and will travel from downtown to Lincoln Village every 30 minutes.
- COTA//Plus in South Columbus is available to students in that zone. COTA//Plus is a microtransit service that can connect students from their home to a bus line or take them directly to school. Students can ride at no fare by using the promo code COTA CCS. They must use the COTA//Plus app to book their trip.



SAFETY AND SANITIZATION

- Masks are optional on all transit vehicles.
- All transit vehicles are sanitized nightly and then "spot cleaned and sanitized" throughout the day, with attention to touchpoints—rails, seats, windows, doors, pull cords, etc.
- All transit vehicles surfaces (bumper to bumper) have been treated with Aegis Microbe Shield. This is used by the medical, textile and hospitality industry as an added layer of protection, and kills potentially harmful germs and microbes.
- All transit vehicles have ventilation systems that exchange and circulate fresh air nearly every minute (50-55 times per hour).

RIDING COTA

Buying Passes
Discount Fares
Fare Overview
How to Ride

MAPS & ROUTES

Trip Planner
Bus Stops
Bus Schedules

CUSTOMER SUPPORT

Contact Us
Data
Lost & Found
FAQs
Surveys & Feedback
Careers at COTA

LEGAL

Title VI
ADA Compliance
Public Records
Privacy Policy
Terms of Use
Sitemap

FOLLOW US



William J. Lhotz Building
COTA Customer Experience Center
33 N. High Street
Columbus, OH 43215



Select Language