

Election 2020 Free Ride Campaign Wrap Up Report

October 14 - November 3, 2020

Ridership Numbers

Rail:

Sat. Oct. 17: Early Voting – 188

Sat. Oct. 24: Early Voting – 206

Nov. Tues. 3: Election Day - 401

TOTAL = 795

Bus:

Sat. Oct. 17: Early Voting - 587

Sat. Oct. 24: Early Voting - 578

Nov. Tues. 3: Election Day - 2,394

TOTAL = 3,559

TOTAL RIDERSHIP: 4,354 (2018 campaign had 18,285 total ridership; decrease due to COVID-19)

Web page Results (Media Center)

- Total page views = 328 (Goal 300)
- Average time spent on page = 3:37 (Goal 1:20)
- Bounce rate = 81% (Goal 75%)
- Media center shares: 17 (Goal 50)
- Top 5 sources/referrals
 - o Google
 - o Direct
 - Cision
 - o Twitter
 - o Facebook

Email Marketing

- Emails distributed = 5
- Total emails delivered = 19,050
- Total email opens = 2,981
- Total link clicks = 139
- Average total email open rate = 16% (Goal 17%)
- Average total email click through rate = 1% (Goal 2%)

NCCGGTrans - Nov 2 OMORROWI DCTA will provide free rides on select agency services. No proof of voter registration or destination is required to ride. Make your plan to get out and vote with DCTA! More info here: dcta.net/vote#c-text=0... EXERCISE YOUR FREE RIDE TO VOTE You Q 4 4 3 1

Social Media

Facebook:

Total People Reached: 4,400 (Goal 6,000)

Total Engagements: 182 (Goal 50)

Twitter:

Impressions: 11,521(Goal 8,500)

Engagements: 178 (Goal 75)

Total:

Impression/reach: 15,921

Engagements: 360



Media Relations

Total Media

Mentions: 22 (Goal

6)

Total Reach: 2,298,644

Total Publicity

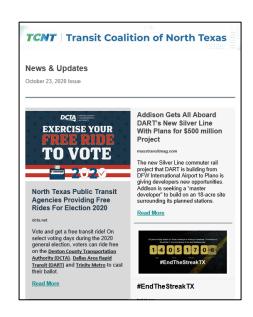
Value: 21,278

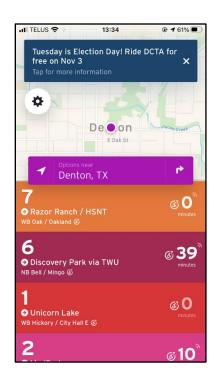




Partner Shares







Digital Billboard

Total Impressions: 31,206



Print Collateral

• A-train Window Clings: 25

• Bus Rail Cards: 76



Community Outreach

Apartment Emails – 127

HOA Emails -53

CAC Emails - 5

Mentioned at SSA Meetings and listed on the agenda – 28 attendees

- 1 Mention at Lewisville Chamber event
- 2 Mentions at Cross Timbers Rotary