

SAFE & SECURE

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*together*  
**WE'RE KEEPING  
EACH OTHER SAFE**

Your health and safety are important to us. To help protect both our customers and operators, COTA has joined forces with public transportation agencies across the country in a commitment to make every ride safer. We know that you have places to be, and COTA is going the extra mile to get you there—safely.

 *we #MASKUP*

 *we SANITIZE DAILY*

 *we KEEP  
OUR DISTANCE*

 *we MONITOR  
OUR HEALTH*

To learn more about our commitment to your safety, visit [cota.com/coronavirus](https://cota.com/coronavirus)

**COTA** 

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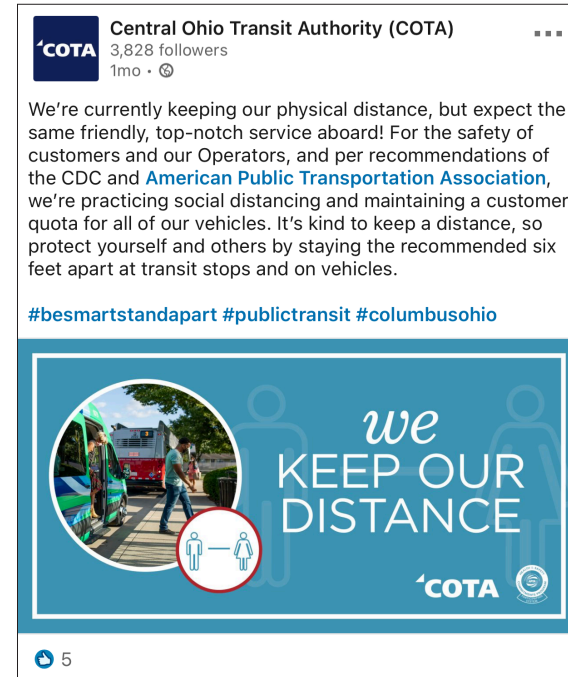
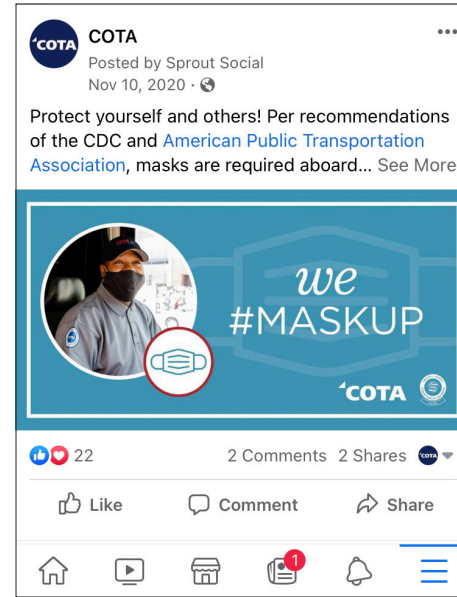
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**COTA** 





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SANITIZE  
DAILY



*we*  
KEEP OUR  
DISTANCE




*we*  
MONITOR OUR  
HEALTH




**Lines served at this stop**

**1**  
KENNY/  
LIVINGSTON


**2**  
E MAIN/  
N HIGH




*together*  
WE'RE KEEPING  
EACH OTHER SAFE




*we*  
#MASKUP



*we* SANITIZE  
DAILY




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OUR DISTANCE



*we* MONITOR  
OUR HEALTH

FREQUENT STANDARD RUSH-HOUR  
COTA.com

 Next Bus  
TEXT Stop # to 95292 CALL 614.228.1776


Stop 4085

**Lines served at this stop**



**1**  
KENNY/  
LIVINGSTON

**2**  
E MAIN/  
N HIGH


**102**




*together*  
WE'RE KEEPING  
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*we*  
#MASKUP



*we* SANITIZE  
DAILY




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OUR DISTANCE



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OUR HEALTH

FREQUENT STANDARD RUSH-HOUR  
COTA.com

 Next Bus  
TEXT Stop # to 95292 CALL 614.228.1776

Stop 4092

TOGETHER, WE KEEP EACH OTHER SAFE

# WELCOME BACK

*to* THE CUSTOMER  
EXPERIENCE CENTER!

**COTA**

TOGETHER, WE KEEP EACH OTHER SAFE



*we*  
#MASKUP

*we*  
SANITIZE  
DAILY

*we*  
KEEP OUR  
DISTANCE

*we*  
MONITOR  
OUR HEALTH

**COTA**

**COTA**

*together*  
WE KEEP EACH OTHER SAFE

-  We #MaskUp
-  We sanitize daily
-  We keep our distance
-  We monitor our health

Foam core signage

IS YOUR CARD *or* PASS *expired?*

We're here to help!

**CARDS**  
You can call Customer Care at: **614-228-1776**  
or submit your new card application at:

**PASSES**  
You can mail your old pass to 33 N. High St. in \*exchange for a new one, or purchase a pass at any of our retail locations. You can also visit:

[cota.com/passes](https://cota.com/passes)

**COTA**

\*COTA will exchange an unused pass for a new pass at no charge



Social distancing floor clings

TOGETHER, WE KEEP  
EACH OTHER SAFE



**MASKS  
REQUIRED**

For everyone's safety,  
face masks are required to  
enter this building. *Thank you.*

**COTA**

TOGETHER, WE KEEP  
EACH OTHER SAFE



For everyone's safety and to  
maintain social distancing,  
occupancy is limited to *10 people.*

**COTA**



**COTA**

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*Together,* WE'RE KEEPING  
EACH OTHER SAFE

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PLEASE DO NOT ENTER THE BUILDING IF YOU HAVE ANY NEW OR UNEXPLAINED SYMPTOMS OF ILLNESS SUCH AS

 <b>FATIGUE</b>	 <b>COUGH</b>	 <b>HEADACHE</b>
 <b>FEVER OR CHILLS</b>	 <b>MUSCLE OR BODY ACHES</b>	 <b>SHORTNESS OF BREATH</b> <small>or difficulty breathing</small>
 <b>NAUSEA OR VOMITING</b>	 <b>LOSS OF TASTE OR SMELL</b>	 <b>CONGESTION OR RUNNY NOSE</b>
 <b>SORE THROAT</b>	 <b>DIARRHEA</b>	

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Please stay home and contact your healthcare provider if (a) you feel unwell, (b) you or someone you encountered may have contracted COVID-19, (c) or you traveled to a location where COVID-19 is widespread within the last 14 days. If any of these conditions pertain to you, then COTA's hotline is available to you at [leaveadministrator@cota.com](mailto:leaveadministrator@cota.com) or 614-308-4250.

**Together we're keeping each other safe**  
**Please social distance**

	Masks required.		Anti-bacterial daily cleanings.
	Hand sanitizer on every transit vehicle.		Maximum passenger limits.
	Social distancing.		Daily employee temperature checks.

**COTA**