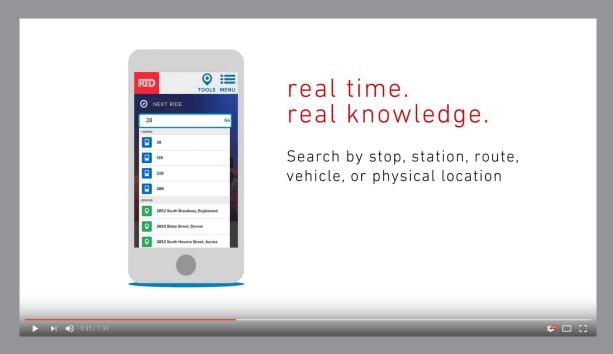
Introducing Next Ride - Real Time

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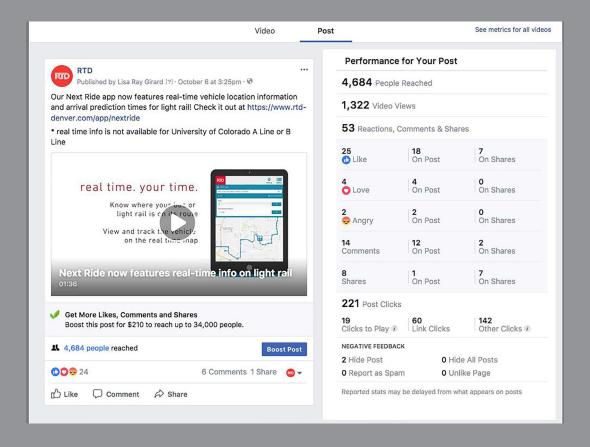


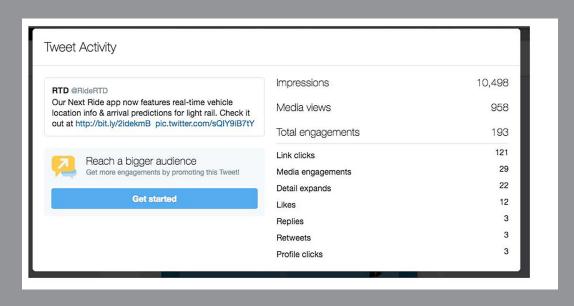


Next Ride, our real-time tracking application that utilizes data to make accurate and timely predictions for arrival times and vehicle location tracking was introduced to the public last December. Real time is important to our customers as it has been shown to improve customer satisfaction and provide benefits by reducing perceived and actual wait times, uncertainty about riding, and concerns about missing an early bus.

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Supporting tactics to promote the video included news and alert advertising on the RTD home page, youtube uploads, and posts on twitter and Facebook which generated a reach of almost 25,000.